



South Cove Manor at Quincy Point Rehabilitation Center

South Cove Manor Updates

Dear Family and Friends of South Cove Manor,

A few months back, I shared news about an upcoming project that will have a dramatic impact on our meal deliver system. The new system will allow us to plate and serve meals on each of our six courtyards. This system will give us the ability to deliver individualized meals to each resident within 30 seconds of when the food was plated. The aromas of the food will be present on each courtyard prior to mealtimes, thereby increasing each resident's appetite.

I am excited to let you all know that construction of our new courtyard serveries is scheduled to begin in early June. Our plan calls for the demolition of the current courtyard kitchenettes on all three courtyards on the North side of the building first, followed by construction on those three courtyards. The new serveries will then be installed, and that process will be repeated on the South side courtyards. Our plan is for the three North side serveries to be completed and functional by early August, and the South side serveries to be operational by the beginning of October.

While we have planned this project to have minimal impact on our residents and families, there will be times when meal locations will vary based on the work that is being completed at that time. We will provide continual updates to all residents, family members, and staff to minimize confusion, and ensure that everyone's experience at South Cove continues to be a safe and happy one during this construction process. Li Chen, Michael O'Brien and I will always be available to answer any questions that may arise – please do not hesitate to reach out to us at any time.

We will be hosting a Virtual unveiling of the Serveries on May 28th, at 6:00 PM, and all of you are invited to attend to learn about this exciting addition to South Cove. The login information for that meeting is below, and no RSVP is needed to join us.

Join Zoom Meeting

<https://us02web.zoom.us/j/82851458258?pwd=ZjNkeXgwbEk4ZURsNFg3aWNNU0xZQT09>

Meeting ID: 828 5145 8258

Passcode: 1rJDgQ

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Meeting ID: 828 5145 8258

Passcode: 738054

Thank you again for placing your trust in South Cove Manor.

Sincerely,

William J. Graves

President & CEO

中華頤養院更新

親愛的中華頤養院的家人和朋友們，

幾個月前，我分享了即將開展的專案的消息，該專案將對我們的送餐系統產生巨大影響。新系統將使我們能夠在六個庭院中的每一個庭院中擺盤和提供餐點。該系統使我們能夠在食物擺盤後 30 秒內為每位院民提供個人化餐點。飯前餐點的香氣就會瀰漫在每個庭院，從而增加每個院民的食慾。

我很高興地告訴大家，我們計劃在六月初開始翻新庭院廚房建設。我們的計劃是先拆除北邊3層樓庭院的小廚房，然後再對這三個庭院進行翻新。然後將安裝新的廚房，並在南邊庭院重複此過程。我們的計劃是北邊的三個廚房將在 8 月初完工並投入使用，南邊的廚房將在 10 月初之前投入運作。

雖然我們計劃該項目對院民和家庭的影響小，但有時用餐地點會根據當時正在完成的工作而有所不同。我們將不斷向所有院民、家庭成員和工作人員提供最新信息，以最大程度地減少混亂，並確保每個人在中華頤養院的施工過程中都能獲得

安全和快樂的體驗。李力、麥可·奧布萊恩和我將隨時回答可能出現的任何問題——請隨時與我們聯繫。

我們將於 5 月 28 日下午 6:00 點舉辦新廚房動工揭幕儀式，邀請所有人參加，了解中華頤養院這一令人興奮的新增項目。該會議的登入資訊如下，無需回覆即可加入我們。

加入 Zoom 會議

[https://us02web.zoom.us/j/82851458258?
pwd=ZjNkeXgwEk4ZURsNFg3aWNNU0xZQT09](https://us02web.zoom.us/j/82851458258?pwd=ZjNkeXgwEk4ZURsNFg3aWNNU0xZQT09)

會議編號: 828 5145 8258

密碼: 1rJDgQ

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會議編號: 828 5145 8258

密碼: 738054

再次感謝您對中華頤養院的信任。

真摯地，
威廉·J·格雷夫斯
總裁兼首席執行官

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South Cove Manor Nursing and Rehabilitation



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Rehabilitation Center**

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