



South Cove Manor at Quincy Point Rehabilitation Center

South Cove Manor Updates

Dear Family and Friends of South Cove Manor:

For the past seven years, South Cove Manor has worked with Tai Tung Pharmacy to provide our residents with all their medication needs. It has been a tremendous partnership, and we are incredibly thankful for everything that Sabrina Chau Scudder, Nick Chau, Eva Chau, and the Tai Tung Pharmacy staff have done over the years.

Given that South Cove Manor is the only Long-Term Care customer of Tai Tung, there is an inordinate percentage of Tai Tung's resources dedicated to South Cove. As a result, South Cove and Tai Tung have agreed to move on from our current working relationship. Effective May 1, 2024, South Cove Manor will begin utilizing Symbria as our pharmacy provider.

Symbria has been providing pharmacy services to long term-care providers for over 30 years, primarily to non-profit organizations like ours. They bring a wealth of knowledge in the nuances of providing services in our setting, and while any change like this has its challenges, we are confident that Symbria will continue to provide the high-level quality of service that we have received over the past several years from Tai- Tung.

Please do not hesitate to reach out to Li Chen, Michael O'Brien, or I with any questions about this transition.

Thank you again for placing your trust in South Cove Manor.

Sincerely,
William J. Graves
President & CEO

中華頤養院更新

亲爱的中華頤養院家人和朋友们：

在过去的七年里，中华颐养院一直与大同药房合作，为院民提供所有的药物需求。这是一次巨大的合作，我们非常感谢 Sabrina Chau Scudder、Nick Chau、Eva Chau 和大同药房员工多年来所做的一切。

鉴于中华颐养院是大同药房唯一的长期护理客户，大同药房将很大比例的资源专门用于中华颐养院。因此，中华颐养院和大同药房同意终止我们目前的合作关系。自 2024 年 5 月 1 日起，中华颐养院将开始使用 Symbria 作为我们的药房提供者。

Symbria 有30多年长期护理提供药房服务的经验，主要是像我们这样的非营利组织。他们在我们的环境中提供服务的细微差别方面带来了丰富的知识，虽然任何类似的变化都会带来挑战，但我们相信 Symbria 将继续提供我们过去几年从大同药房获得的高水准服务品质。

如果对此有任何疑问，请随时联系 Li Chen, Michael O'Brien 或我。再次感谢您对中华颐养院的信任。

真挚地，
威廉·J·格雷夫斯
总裁兼首席执行官

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South Cove Manor Nursing and Rehabilitation



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